

# Pre-Mailers' Technical Advisory Committee (Pre-MTAC)

June 14, 2021

# Seamless Acceptance

# Automated Verifications- Update to Mailer Scorecard

Effective July 1, 2021, Full-Service mail entered at a BMEU will be verified using automated verifications. Full-Service mailers will be measured and assessed for all Seamless metrics EXCEPT undocumented. Effective June 27, the Seamless tab on the Mailer Scorecard will be renamed Seamless / Automated Verifications.

Mailer Scorecard					
MAY 2021					
Verifications					
Execution Time: 6/7/2021 11:08:51 AM					
Seamless / Automated Verifications					
Data displayed for a Seamless / Automated Verifications or non-Seamless CRID is informational only					
eDoc Submitter	Total	Seamless	Automated Verifications	Seamless	Inactive
CRID Seamless / Automated Verification Status	N/A	Automated Verifications	Seamless	Seamless	Inactive
# Containers processed for Seamless validations	340	38	17	1,288	4,522
# Handling Units processed for Seamless validations	379,662	621	65,519	313,522	N/A
# Pieces processed for Seamless validations	93,939,061	354,832	17,375,625	76,208,604	N/A
# Seamless Acceptance Jobs not Auto-Finalized	38	1	1	1	N/A
# Seamless Documented Piece Scans	69,207,648	200,569	7,001,994	61,905,085	N/A
# Adjusted Seamless Documented Piece Scans	62,021,983	297,047	6,462,708	55,262,228	N/A
# Scanned Pieces Associated to Doc	N/A	N/A	N/A	N/A	N/A
Seamless Verifications					
# Undocumented Pieces	---	---	---	---	---
Additional Postage Due (Seamless Undocumented Pieces) - Info Only	N/A	N/A	N/A	N/A	N/A
# Nesting/ Sortation Piece Errors (NPE)	110,018	16	9,813	100,189	N/A
# Delivery Point Piece Errors	83,031	---	79	82,952	N/A
Automated Verifications					
# Nesting/ Sortation Piece Errors (NPE)	110,018	16	9,813	100,189	N/A
# Delivery Point Piece Errors	83,031	---	79	82,952	N/A
Sampling Verifications					
# Containers Sampled	39	5	34	---	N/A
# Handling Units Sampled	195	83	101	11	N/A
# Pieces Sampled	1,911	863	938	110	N/A
General PAP	N/A	N/A	N/A	N/A	N/A
# Weight Piece Errors	---	---	---	---	N/A
# Postage Piece Errors	126	126	---	---	N/A
# Mail Characteristic PAP	N/A	N/A	N/A	N/A	N/A
# Mail Characteristic Piece Errors	---	---	---	---	N/A
Total Additional Postage Due (Seamless / Automated Verifications) - Info Only	---	---	---	---	---
# Barcode Quality Piece Warnings	4	2	2	---	N/A
Nesting Sampling Validations - Info Only					
# Containers Sampled for Nesting Validations	68	---	68	---	N/A
# Handling Units Sampled for Nesting Validations	1,548	---	1,455	93	N/A
# Pieces Sampled for Nesting Validations	---	---	---	---	N/A
# Nesting/ Sortation Container Warnings	---	N/A	---	N/A	N/A
# Nesting/ Sortation Handling Unit Warnings	92	N/A	---	92	N/A
# Nesting/ Sortation Piece Warnings	N/A	N/A	N/A	N/A	N/A

Other Changes to the Mailer Scorecard include:

- The CRID Seamless Status line is now the **CRID Seamless / Automated Verification Status** line and will identify CRIDs as **Seamless** (activated for Seamless Acceptance); **Automated Verification** (submitting Full-Service, but not activated for Seamless); or **Inactive** (not submitting Full-Service)
- Two new sections now appear on the Seamless / Automated Verifications tab. (Note: the same data will appear in both sections for Nesting Sortation Piece Errors (MPE) and Delivery Point Piece errors)
  - Seamless Verifications** - this data applies only to mailers with CRIDs in Seamless status
  - Automated Verifications** - this data applies only to mailers with CRIDs in Automated Verifications status
- The Seamless tab's *Sampling Validations – Info Only* section has been renamed **"Nesting Sampling Validations – Info Only"**.

*Industry Alert sent 6/11; Information will be shared on Bi-Weekly Industry Seamless Webinars beginning June 15<sup>th</sup>. Automated Verification FACT Sheet has been updated and posted to include changes.*

# Action Items

# Action Items

Assignee	Track	Action Item	Response
Chip Brown	Flats	Investigate ability to add PMOD container (sacks/trays) information to mail.dat.	6/7/2021 - Under evaluation by USPS
Diane Smith	Flats	Look to see whether CR 14144 (periodicals postage statement details) can be moved up from January 2022 release.	6/7/2021 - CR 14144 completed in Jan 2021. Customers still experiencing the issue with comail statements- Diane Following up
Diane Smith	Flats	Provide schedule for CR 14088 for duplicate entries on the register	6/7/2021 - CR 14088 Scheduled for January 2022
Diane Smith/ Chip Brown	Flats	For container-based refunds, consider reversals on individual containers as opposed to refunds or adjustments (to communicate volume and postage data).	6/7/2021 - Working on parameters on when refunds can be processed, no further update
Janine Egloff	Flats	1. CRID creation process & field training on process when CRID is already assigned.	6/7/2021 - On track for draft by 6/11
John Byrne	Flats	What will the status of EPS accounts show in the BCG Customer Validation Tool: - If EPS account is deactivated? - If EPS account is suspended?	4/22/2021 - all status in BCG and P1! Based on API from EPS. Requirements for CVT use of EPS API in progress for MSP (August release)
John Byrne	Flats	4/12 - Debit vs Trust identification in Customer Validation Tool.	5/24/2021 - Crystal to determine if Trust accounts will display the balance and debit accounts will have the word "Debit" for EPS and non-EPS accounts
John Byrne	Flats	Provide an update on industry ability to delink permits in EPS – March 2020 MTAC.	5/24/2021 - CR 1732 and CR 1733 not scheduled-pending prioritization

# Action Items

Assignee	Track	Action Item	Response
Mike Filipski	Flats	MSP Balance Check – fact sheet(s) on process for mail owner to allow access to EPS and Local Trust account balance and for MSP to obtain balance.	6/7/2021 -FACT sheet created, posted. James brought to UG 11, pending changes
John Byrne/ Crystal Newman	Flats	Determine whether USPS can include location info on retail account deposits into EPS.	4/12/2021 - CR 1607 not scheduled, pending prioritization
Dale Kennedy	Letters	Define DOA mail process and subsequent options for refund of postage (situational case by case basis). DOA mail will not be measured since there won't be processing scans. Data should reflect mail that was removed and reason code.	6/7/2021 - Will be addressed at June MTAC
Dave Marinelli/ Tom Foti	Letters	Schedule Virtual Round-Table for Impact of Late mail and policy discussion with ELT and Industry.	6/7/2021 - Will be addressed at June MTAC
James Duffy	Letters	Consider an interim process for analysts to review mail piece images for mailers as needed for investigations of undocumented pieces.	6/7/2021 - Working interface with Engineering Software and Testing
John Byrne	Letters	Active permits being deleted. This is showing in EPS profile of permits deleted when a permit has been cancelled.	5/24/2021 - CR 1650 to add logic in EPS to update the permit CRID name and permit status to Manage Permits page in EPS, pending prioritization
John Byrne	Letters	Provide update on the process to provide Industry with archived CAPS data.	6/7/2021 - Meeting on 6/7 to discuss
John Byrne	Letters	Develop or publish SLAs for EPS performance.	6/7/2021 - The areas and customer segmentation for EPS SLA have been developed
Randy Workman	Letters	Review whether there's a need to change BC uniqueness from 45 days to proposed 60-90 day (MID availability?)	6/7/2021 - Will be discussed at June MTAC

# Action Items

Assignee	Track	Action Item	Response
Diane Smith/James Duffy	Letters/Flats	Investigate mailers' inability to determine permit holder with insufficient funds on an individual mailing at submission or prior.  Item 13: USPS to provide notification at permit level of which permit didn't have enough funds in a combined mailing under Seamless.	6/7/2021 - Scheduled for 8/15 release
Melissa Scheidler Randy Workman	Letters/Flats	Review reports available through the BCG: - Mailer Scorecard Guide - Mailing Summary Report - Mail Quality Reports	6/7/2021 - Lisa following up with Melissa
Vicki Bosch / Kellie Painter	Letters/Flats/Packages	Review the PPC ERRATA file process to potentially include the eVS quarterly destination entry exception list (WG 182).	6/7/2021 - Updated for June MTAC-Ongoing meetings
John Byrne	Packages	Identify reason and source for refunds, adjustments, and reversals on EPS detail reports.	4/12/2021 - CR 1639 not scheduled, pending prioritization
Vicki Bosch	Packages	Schedule Package Overlabel initiative meeting in the next month.	6/7/2021 – subgroup will meet after internal discussions conclude in June.
Vicki Bosch	Packages	DIM Measurements – non-rectangular pieces are measured as rectangular. Polybags/Soft Packs are not measured appropriately and do not include the 0.785 multiplier. USPS to look at using data, indicator is there.	6/7/2021 - eVS CR# 14598, PPC CR # 1537, CRs defined for changes to support using manifest data when provided for soft packing and dimensional non-rectangular indicators
Vicki Bosch	Packages	eVS/PTR team needs to meet to identify solution for visibility to Locale key for Industry use and HQ reconciliation.	6/7/2021 - PTR Will provide the offline reports for any company who needs it. To request the reports send an email to <a href="mailto:impb@usps.gov">impb@usps.gov</a> with request and contact information.
Vicki Bosch	Packages	Package Platform test environment – CAT? Pilot?	6/7/2021 – Planning for implementation in FY2022, date TBD